Kerabit
Tuotteet

Materials Guarantee

Nordic Waterproofing Group grants a 10-year materials guarantee to its own products manufactured in Lohja, Höganäs, Vejen or Värnamo plant from the date of purschase on the below mentioned terms.

We guarantee that uninstalled products are flawless and that installed products are watertight, frost-resistant and the load-bearing capacity as specified in the terms of the guarantee. Based on the guarantee, an equivalent amount of products currently in production are delivered as a replacement for any defective products.

KERABIT OY

PRODUCT ERRORS
In uninstalled Kerabit products, an error refers to a detrimental deviation that is visually or otherwise clearly detectable when comparing the product to an error-free one. The buyer or installer of the product is obligated to check the product prior to installation and notify Kerabit Oy of any errors. A product with an error must not be installed. Leaks, cracks and splits in Kerabit roofing installed according to the instructions and maintained according to the maintenance instructions during the validity period of the guarantee are also regarded as errors. On the other hand, natural fading of granules caused by sunlight, changes in the roofing caused by dirt, the natural wear of the roofing, etc., are not regarded as errors.

REQUIREMENTS AND SCOPE OF THE GUARANTEE
The guarantee does not cover damage caused by transport or storage in violation of the instructions. The guarantee requires that no products that were noticed or should have been noticed to have errors or other damage at the time of installation were used in the installation. The guarantee also requires that the roofing has been laid according to the installation instructions valid at the time of installation, and that the roof has been maintained and taken care of in accordance with the maintenance instructions provided by Kerabit Oy. The guarantee does not cover damage caused by defective or weak structures, inadequate substrate or damage caused to the roofing intentionally or due to negligence. Moreover, the guarantee does not cover damage caused to the products by natural disasters, war, fire, exceptional climate or natural conditions or exceptional mechanical or chemical stresses.

PROCEDURE IN CASE OF DAMAGE COVERED BY THE GUARANTEE
The beneficiary of the guarantee must notify the product's place of purchase or Kerabit Oy of any errors or damage detected in the products in writing and without delay, however at the latest within two weeks of detecting the errors or damage. After receiving the notification of claim, a representative of Kerabit Oy may make an inspection visit in order to verify the damage. The guarantee requires that no repairs have been started on the damage without the permission of Kerabit Oy. However, the beneficiary of the guarantee must limit the damage and prevent any additional damage through temporary measures such as covering, when necessary.

The beneficiary must prove the origin of the installed or yet uninstalled products with receipts or by other reliable means and a packaging label indicating the product's time of manufacture. The beneficiary must also upon request show the origin and quality of the other materials used in the roofing, for example with a receipt or other reliable document.

The guarantee only covers products for which a notification of claim has been made during the validity of the guarantee. The guarantee for replaced products remains valid for the duration that is left of the original guarantee. In addition to the buyer's legal rights, the buyer shall also receive the rights based on these terms of guarantee.

These terms of guarantee shall apply from 25 August 2023 onwards.

This publication has been reviewed with the utmost care. However, we are not liable for any direct or indirect damages resulting from errors or the incorrect application of the information contained herein. We reserve the right to make changes. The latest version of this document is available at kerabit.fi/tuotteet.